



**SUPERIOR
EXPO
SERVICES**

Pinners Conference 2017

September 29-30, 2017

Arlington Convention Center
Arlington, TX
Pinners Conference

EXHIBITOR MANUAL

Welcome Exhibitor

Dear Exhibitor,

We take great pleasure in notifying you that **SES** has been selected as the "Official Service Contractor" for the **Pinners Conference 2017**. We would like to take this opportunity to assure you that we will do our utmost to make this a successful and profitable event for you.

We offer a full range of services to assist you in maximizing the impact of your exhibit, from rental packages to experienced labor for installing or dismantling your booth. We are proud to be your partner.

Enclosed you will find important event information as well as order forms for services you may require. Questions regarding shipping, storage, furniture, graphics and labor should be directed to:

**Exhibitor Service Department
Superior Expo Services
10548 US Highway 80
Forney, TX 75126
service@superior-expo.com
972.271.7444 or toll free 866.386.3976 (866.FUN.EXPO)**

Questions regarding the convention's policies, space assignments, display limitations and event schedules should be directed to:

**Pinners Conference
51 N. Main
Spanish Fork, UT 84660
Contact: Delaney Nelson
Phone: 801.822.1333
E-mail: info@bennettevents.com**

Please note the various items being provided for each booth by Show Management are located in the Show Information page 4.

Analyze your needs carefully and return your order forms with full payment before **Thursday, September 13, 2017** to save money as well as ensure the availability of your item.

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Event Information

Discount Deadline: Thursday, September 13, 2017

Show Colors: Black

Booth Carpet: Booth Carpet not included. Available for rent.

Aisle Carpet: Red

Booth Information

Substitutions are not permitted. If you require alterations or additions please review the enclosed order forms. No credit or refund will be given for items not used.

Each **10' x 10'** booth will be provided with:

- ◆ 8' tall background drape
- ◆ 3' tall side dividers
- ◆ 1 - 7" x 44" ID Sign

Event Schedule - Subject to Change

SES Move In:

Exhibitor Move In: Thursday, September 28, 2017 8:00 AM- 6:00 PM

Event Hours: Friday, September 29, 2017 10:00 AM- 8:00 PM
Saturday, September 30, 2017 9:00 AM- 7:00 PM

Exhibitor Move Out: Saturday, September 30, 2017 7:00 PM

Driver Check-In By: Saturday, September 30, 2017 8:00 PM

Freight Re-Directed At: Saturday, September 30, 2017 8:30 PM

SES Move out:

Shipping Information *(Material handling charges will apply)*

Advance Shipping Address:

Pinner's Expo C/O Superior Expo Services
Booth Name & # _____
10548 W. US Hwy 80
Forney, TX 75126

**Advance shipments MUST be received by
Friday, September 22, 2017**

**Not Responsible for Show Site Shipping.
Show Site Shipments must arrive between
September 26-28. Must have Name & Booth Number**

Assistance

- ◆ If you have any questions or do not find what you are looking for in this manual, please feel free to email service@superior-expo.com or call our Exhibitor Service Department at **972.271.7444**.
- ◆ **SES** will have a service desk in a convenient location at show site if you require any further assistance.

Frequently Asked Questions

WHAT FURNISHINGS ARE PROVIDED WITH MY BOOTH SPACE?

Each event is different. Please see the Event Information page 4, which will specifically list what items, if any, will be included in the booth space.

WHAT IF THE BOOTH DOES NOT INCLUDE ITEMS I NEED?

Items that are provided as part of your booth package have no trade-in value. If you need an item that is not listed with the booth equipment, you must order that item separately at the published rate.

HOW DO I PLACE MY ORDER?

- ◆ Online Ordering - A link to the site, username, & password will be emailed to you.
- ◆ Email orders to service@superior-expo.com
- ◆ Fax in your order with the Credit Card Authorization form to:
972.271.7888 Attn: Exhibitor Services
- ◆ Mail in your order forms and full payment to:
**Superior Expo Services
10548 US Highway 80
Forney, TX 75126**

Orders will not be processed without full payment. Please review our Payment Policies for detailed information. Don't forget to keep a copy of your order for your records. For orders going to other "official suppliers" (i.e. Electrical, Internet, Telephone, Audio Visual, etc.) please follow the payment and mailing instructions indicated on each of the forms located in this manual.

WHAT IS THE CANCELLATION POLICY FOR REFUNDS ON FURNISHINGS?

Items cancelled prior to **Thursday, September 13, 2017** will be refunded at 100%. Items cancelled after Friday, September 14, 2017, and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are **non-refundable** and billed at 100%. Exceptions to this policy are Luxury Furniture, Graphics and Display Rentals. If these items are cancelled after **Friday, September 14, 2017** they will be billed at 100%.

DO I HAVE TO PAY IN ADVANCE FOR SERVICES OR CAN I BRING A CHECK TO THE SHOW?

Full payment must be received for services requested before the order will be processed. If you choose to pay by check, a credit card is still required to be on file.

WHAT ARE MY OPTIONS FOR INBOUND SHIPPING?

Advance shipping is sending your materials, up to 30 days prior to the event, to a designated warehouse which will store your freight and then deliver it directly to your booth space during **SES** move in. The advantage of sending your freight in advance is knowing it has arrived and will be delivered to your booth prior to your arrival.

WHAT IS THE DIFFERENCE BETWEEN MATERIAL HANDLING & SHIPPING?

- ◆ Material handling includes receiving, unloading your exhibit materials, storage for up to 30 days at the advance shipping location, delivery to your booth, handling of empty containers (removal from booth, stored, then returned to the booth at the close of the event) and removal of the material from your exhibit booth for reloading onto outbound carriers. This charge does not include the cost of shipping.
- ◆ Shipping is the means by which shipments are transported via carriers to and from the event location.

WHO IS THE PREFERRED CARRIER?

Superior Expo Solutions is the preferred carrier for this show. **SES Solutions** offers a convenient, hassle free shipping service. If you would like to arrange for shipping or receive a quote from **SES Solutions** please call 972-271-7444.

WHAT IS A BILL OF LADING?

A Bill of Lading is a type of document that is used to acknowledge the receipt of a shipment of goods. In addition to acknowledging the receipt of goods, a Bill of Lading indicates the particular vessel on which the goods have been placed, their intended destination, and the terms for transporting the shipment to its final destination. A Bill of Lading is mandatory for **SES** to release your materials to your specified carrier at the close of the event.

WHAT ARE MY CHOICES FOR SHIPPING OUT AT THE CLOSE OF THE SHOW?

You may use any carrier of your choice, however we suggest you use the preferred carrier, **SES Solutions**. It is your responsibility to contact and make all arrangements for any carrier other than the preferred carrier. **SES** cannot guarantee that other carriers will show up to pick up your shipment. We do not provide outside carrier shipping documents and/or labels.

WHAT ARE THE MOVE OUT PROCEDURES?

A **SES** Bill of Lading is required on **ALL** outbound shipments. The Bill of Lading is available at the service desk. After your booth is packed, labeled and ready to be shipped please return the completed Bill of Lading form to the service desk. If you are not using **SES**, our preferred carrier, you must call your designated carrier with pick up information. **If your carrier fails to show up, your shipment will be re-directed through SES Solutions and the discount rate will not apply.** A **SES** representative will be available at show site for further questions.

HOW DO I OBTAIN A COPY OF MY FINAL INVOICE?

To obtain a final invoice, usually available one week after the event closes, contact our Exhibitor Service Department at **972.271.7444**.

Credit Card Authorization

**Full payment must be received for services requested before the order will be processed.
 If you choose to pay by check, a credit card is still required to be on file.**

This form authorizes **SES** to charge to your credit card account the amount of your advance/show site orders, material handling charges, shipping costs, surcharges and any other additional amounts incurred as a result of show site orders placed by you or your company representative. Please complete the information requested below and return this form with your order.

Company:										Booth Number:									
Cardholder Name:																			
Credit Card Number:																			
Expiration Date (mm/yyyy):																			
Card Type:					<input type="checkbox"/> Visa					<input type="checkbox"/> MasterCard					<input type="checkbox"/> American Express				
Billing Address:																			
City, State, Zip:																			
Phone Number:										Fax Number:									
E-mail Address:																			
Authorized Signature:																			
I, _____ agree to the conditions stated in this manual and the above paragraph.																			

Material Handling (<i>Non-taxable</i>):	\$
Booth Package:	\$
Display Tables & Accessories:	\$
Carpet & Cleaning:	\$
Pipe & Drape:	\$
Floral:	\$
Luxury Furniture:	\$
Sign & Graphics:	\$
Rental Units:	\$
Add On:	\$
Hanging Banner/ Rigging:	\$
In-Booth Forklift:	\$
Cartload Service:	\$
Vehicle Spotting Service:	\$
Labor (<i>Non-taxable</i>):	\$
Total:	\$
Sales Tax 8.25%:	\$
GRAND TOTAL:	\$

Discount Deadline: Thursday, September 13, 2017

- ◆ All prices include delivery, installation, rental charge for the duration of the show and removal at completion.
- ◆ Payment, in full, must accompany all orders by to receive the discount price. Orders received after this date will be charged the standard rate.
- ◆ Items cancelled prior to **Thursday, September 13, 2017** will be refunded at 100%. Items cancelled after **Friday, September 14, 2017**, and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are **non-refundable** and billed at 100%. Exceptions to this policy are Luxury Furniture, Graphics and Display Rentals. If these items are cancelled after **Friday, September 14, 2017** they will be billed at 100%.

If paying by check, make payable to: Superior Expo Services

Mail order forms & full payment to: 10548 US Highway 80
Forney, TX 75126

Please reference the Show Name & Company Name

Email orders with full payment to: service@superior-expo.com

Fax orders with full payment to: 972.271.7888

ATTN: Exhibitor Services

Payment Policies

**Full payment must be received for services requested before the order will be processed.
If you choose to pay by check, a credit card is still required to be on file.**

- ♦ All prices include delivery, installation, rental charge for the duration of the event and removal at completion.
- ♦ All charges are subject to sales tax.
- ♦ Payment, in full, must accompany all orders by **Thursday, September 13, 2017** to receive the discount price.
- ♦ Orders received after this date will be charged the standard rate.
- ♦ Items cancelled prior to **Thursday, September 13, 2017** will be refunded at 100%. Items cancelled after **Friday, September 14, 2017**, and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are **non-refundable** and billed at 100%. Exceptions to this policy are Luxury Furniture, Graphics and Display Rentals. If these items are cancelled after **Friday, September 14, 2017** they will be billed at 100%.

→ **ADDING TAX TO YOUR ORDER**

1. Use the Credit Card Authorization form to help add up your order.
 2. Multiply the appropriate **8.25 % Sales Tax** by your subtotal and get the grand total.
- To be tax exempt you must be a government or non-profit organization. If you are eligible, please provide an exemption certificate when placing your order. A resale certificate is not acceptable, as we are not providing services to be resold.

→ **PAYMENT OPTIONS**

- ♦ **Online Ordering** - A link to the site, username, & password will be emailed to you.
 - ♦ **Payment by Email**
Email your order with full payment to : **service@superior-expo.com**
 - ♦ **Payment by Fax**
Fax in your order with full payment to: **972.271.7888 Attn: Exhibitor Services**
 - ♦ **Payment by Mail**
Mail in your order forms and full payment to:
Superior Expo Services
10548 US Highway 80, Forney, TX 75126
RE: Pinners Conference 2017
- ♦ **SES** accepts Mastercard, Visa or American Express credit cards only.
 - ♦ If a check will be submitted for payment please attach with your order forms and mail to **Superior Expo Services**. If you choose to pay by check, a credit card is still required to be on file. All checks should be made payable to: **Superior Expo Services**
 - ♦ Orders will **NOT** be processed without full payment. Please fill out the Credit Card Authorization Form.

→ **ADVANCE ORDERS (DISCOUNT RATE)**

Purchase orders may not be used in lieu of payment. **SES** will only accept purchase orders from Government and State Agencies. To process your order and receive advance prices, payment in full must accompany your order. Advance payment for material handling should be based on estimated weight. Advance payment for labor and other equipment rental services should be based on estimated installation and dismantling hours.

→ **SHOW SITE ORDERS**

All show site orders including labor and material handling are payable upon presentation of our invoice at the event. For your convenience, we accept Visa, MasterCard or American Express, as well as checks, travelers checks and cash. Orders received after the deadline or made at the service desk during the event will be billed at standard prices. Services ordered at show site will not be processed without full payment.

→ **THIRD PARTY ORDERS**

If you have contracted work through a display/exhibit house and require the services of **SES**, the payment policies stated above apply. Please forward this information to the proper parties. The exhibiting firm, is ultimately responsible for payment of charges incurred. In the event the named third party does not make payment upon presentation of invoice at show site, such charges will be presented to the exhibiting firm for payment.

→ **INTERNATIONAL EXHIBITORS**

International exhibitors must pay for all services in US funds and must be drawn from a US bank. All charges must be paid in full prior to the close of the event either by cash, credit card or check. Wire transfers must include a \$20.00 (US) transfer fee.

→ **MATERIAL HANDLING/LABOR ORDERS/RIGGING ORDERS/FORKLIFT, ETC.**

If you are shipping freight to our warehouse or to show site and/or are ordering labor for installation or dismantling and/or rigging, you must complete the Credit Card Authorization form. Our services will not be performed unless we have a credit card authorization form on file. If you require rigging or dismantling labor on move out, charges will be applied to your credit card.

Limits & Liability

→ **RESPONSIBILITY FOR LABOR**

- ◆ **SES**, its subcontractors, and Show Management shall not be responsible for loss, delay or damage due to strikes, lockouts or work stoppages of any kind.
- ◆ **SES**, its subcontractors, and Show Management shall not be responsible for loss, injury or damage caused by laborers or equipment furnished by **SES** or its subcontractors, except when such laborers are working for or operating equipment under the direct supervision of a supervisor designated by **SES** or its subcontractors.
- ◆ **SES**, its subcontractors, and Show Management shall not be liable to any extent for any actual potential or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss, injury or damage to an exhibitor's materials or exhibitor personnel, which may make it impossible or impractical to exhibit exhibitor's materials.
- ◆ Claims for loss, injury or damage, which are not submitted in writing to **SES** within (30) thirty days after the close of the event, at which the loss, injury, or damage occurred, shall be considered waived. No suit or action shall be brought against **SES** or its subcontractors more than one year after the accrual of the action.
- ◆ **SES** will not be responsible for improper packing of exhibitor materials and products or incorrect labeling if working under the supervision of the exhibitor.
- ◆ **SES** will not be responsible for improperly packed or concealed damages to exhibit.
- ◆ The placing of an order for the services of laborers and the use of equipment by an exhibitor, or any agent of the exhibitor shall be construed as an acceptance by such exhibitor or agent of terms and conditions set forth.

→ **MATERIAL HANDLING**

- ◆ **SES**, its subcontractors, and Show Management shall not be responsible for loss, delay or damage due to strikes, lockouts or work stoppages of any kind.
- ◆ **SES**, its subcontractors, and Show Management shall not be responsible for loss, injury or damage caused by laborers or equipment furnished by **SES** or its subcontractors, except when such laborers are working for or operating equipment under the direct supervision of a supervisor designated by **SES** or its subcontractors.
- ◆ **SES**, its subcontractors, and Show Management shall not be liable to any extent for any actual potential or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss, injury or damage to an exhibitor's materials or exhibitor personnel, which may make it impossible or impractical to exhibit exhibitor's materials.
- ◆ Claims for loss, injury or damage, which are not submitted in writing to **SES** within (30) thirty days after the close of the event, at which the loss, injury, or damage occurred, shall be considered waived. No suit or action shall be brought against **SES** or its subcontractors more than one year after the accrual of the action.
- ◆ **SES** will not be responsible for improper packing of exhibitor materials and products or incorrect labeling if working under the supervision of the exhibitor.
- ◆ **SES** will not be responsible for improperly packed or concealed damages to exhibit.
- ◆ The placing of an order for the services of laborers and the use of equipment by an exhibitor, or any agent of the exhibitor shall be construed as an acceptance by such exhibitor or agent of terms and conditions set forth.

→ **CERTIFIED WEIGHT TICKETS**

- ◆ In the event that no weight tickets or inaccurate weight tickets are indicated on the delivery documents presented, - shall estimate the weight or re-weigh, and charges shall be based upon the estimates. The estimated weight shall be final and binding if actual scale weight figures are not submitted prior to the close of the show. All shipments received at the warehouse and show site are subject to re-weight.

→ **EMPTY REMOVAL INSTRUCTIONS**

- ◆ All exhibitors must have all crates tagged for empty storage by 2 hours prior to the end of Exhibitor move-in. Exhibitors will be subject to a surcharge of up to 20% of the total freight invoice if crates are not tagged for removal by the set deadline.
- ◆ **Any shipments not handled by SES, but for which SES is required to handle storage of the empty shipping containers, a charge of \$50.00 per crate, case, box or carton will be assessed.**

→ **PAYMENT TERMS**

- ◆ In order for us to process your order for services and materials listed in this Exhibitor Service Manual, we must have a signed Credit Card Authorization form with credit card information or full payment in advance. Invoices for outstanding balances will be prepared at the service desk for review and payment.
- ◆ Advanced payments will be indicated and any balance due must be paid in full by cash, credit card or check.
- ◆ **All inquiries must be resolved and completed before you leave the event.**

Limits & Liability

→ **ORDERS, QUESTIONS & ADJUSTMENTS**

- ◆ Orders by telephone will not be accepted.
- ◆ All advance orders, discounted to your advantage, must be paid-in-full at the time the order is placed.
- ◆ Orders received without payment will not be processed. Payment for all show site orders will be due and payable upon presentation of our invoice at the show.
- ◆ Services ordered at show site will not be processed without full payment.
- ◆ The availability of furnishings at show site can, on occasion, be limited and for that reason can not be guaranteed. It is best to place your order in advance if possible.
- ◆ Any discrepancy in items ordered and items received, or any complaint or question concerning service, must be reported to **SES** immediately. Issues will be resolved and/or any valid adjustments will be made at that time and approved by the **SES** supervisor in charge. **Credits and adjustments will not be made on information received after the show.**
- ◆ Items cancelled prior to **Thursday, September 13, 2017**, will be refunded at 100%. Items cancelled after **Friday, September 14, 2017**, and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are **non-refundable** and billed at 100%. Exceptions to this policy are Luxury Furniture, Graphics and Display Rentals. If these items are cancelled after **Friday, September 14, 2017** they will be billed at 100%.

Shipping Instructions

➔ ADVANCE SHIPMENTS TO WAREHOUSE

- ◆ Shipments may be sent to the advance warehouse up to thirty (30) days prior to **Friday, September 22, 2017**. Shipments must arrive **Friday, September 22, 2017** by 3:30 pm. No shipments will be received at the warehouse on weekends or holidays.
- ◆ Shipments arriving at the warehouse after **Friday, September 22, 2017** will be charged a late to warehouse fee of \$150.00 in addition to any other charges incurred.

➔ ALL SHIPMENTS

- ◆ All shipments must be **PREPAID**, collect shipments may be **REFUSED**
- ◆ Shipments received without receipts, freight bills or specified unit counts on the receipts or freight bills from carriers will be delivered to the exhibitor's booth without guarantee of piece count or condition. Material handling and additional surcharges may apply.
- ◆ No liability will be assumed by **SES** for these shipments.

➔ OUTBOUND SHIPMENTS

- ◆ A **SES** Bill of Lading is required on **ALL** outbound shipments.
A Bill of Lading is a type of document that is used to acknowledge the receipt of a shipment of goods. In addition to acknowledging the receipt of goods, a Bill of Lading indicates the particular vessel on which the goods have been placed, their intended destination, and the terms for transporting the shipment to its final destination. A Bill of Lading is mandatory for **SES** to release your materials to your specified carrier at the close of the event. Freight left on the show floor without a Bill of Lading will result in an additional fee.
- ◆ Your **SES** Bill of Lading will be available for verification and signature at the **SES** Service Desk located at show site.
- ◆ After your booth is packed, labeled and ready to be shipped please return the completed Bill of Lading form to the service desk.
- ◆ Please duplicate form for split shipments (one form for each location or one for each carrier).
- ◆ The Credit Card Authorization form **MUST** be provided when submitting this form.
- ◆ If your carrier fails to show up, your shipment will be re-directed through **SES Solutions** and the discount rate will not apply.
- ◆ It is **YOUR** responsibility to contact and make all arrangements for any other carrier than the preferred carrier, **SES Solutions**.
If using an alternate carrier please provide **SES** with shipping documents and/or labels as well as this form.
- ◆ **SES** reserves the right to re-direct any outgoing shipment via an alternate carrier in the event the requested carrier fails to pick up the shipment by the established carrier check in deadline.



**SUPERIOR
EXPO
SOLUTIONS**

Superior Expo Solutions is the official show carrier for the
Pinners Conference 2017
Arlington Convention Center
September 29-30, 2017

Superior Expo Solutions offers competitive solutions for all of your logistics needs.

- ◆ Round trip ground transportation & material handling services
- ◆ Pick-up and transportation from point of origin to either advance warehouse or show site
 - ◆ Pre-printed shipping labels
 - ◆ SAVE 15% on material handling when using Superior Expo Solutions roundtrip
- ◆ Consolidated invoicing for material handling and shipping charges
 - ◆ Managed transportation to and from the show floor
 - ◆ On-site customer support

For any additional questions please feel free to email us at service@superior-expo.com or call 972.271.7444



Superior Expo Solutions - Shipping Quote Form

Company Name:		Booth #:	
Contact Name:		Phone#	
E-mail Address:			

INBOUND - Pick Up Location Information

Requested Pick Up Date: _____

Company: _____

Street Address: _____

City, State: _____

Ship To

<input type="checkbox"/> I will be shipping to the Advance Warehouse	
Pinner's Expo C/O Superior Expo Services	
10548 W. US Hwy 80	
Forney, TX 75126	
Adv. Warehouse Deadline: Friday, September 22, 2017	

OUTBOUND SHIPPING

I would like to schedule Outbound Transportation. Please Provide me with a Material Handling Agreement at show site for my shipping instructions and signature. So we may deliver your Outbound Material Agreement and labels, please complete the following information if different from pick up address:

Company; _____

Street Address: _____

City, State: _____

Number of Labels: _____

Number of Pieces	Description of Articles, Special Marks, and Exceptions	Dimensions in Inches			Est. Weight (lbs.) Subj. to Corr.*
		L x	W x	H	
	Crates Exhibition Material, K.D. (wooden)	L x	W x	H	
	Cartons (cardboard)	L x	W x	H	
	Trunks / Cases (fiber) (color)-_____	L x	W x	H	
	Skids / Pallets	L x	W x	H	
	Carpets (color) - _____	L x	W x	H	
	Other - _____	L x	W x	H	

Type of Service

- Standard Ground
- Expedited Ground


* Final Weight Subject to Correct Weight & Dimensions

A representative from Superior Expo Solutions will contact you to confirm receipt of order and finalize details.




Advance & Direct Shipping Labels

ADVANCE WAREHOUSE LABEL

 SUPERIOR EXPO SERVICES	Pinners Conference 2017
To: _____ (COMPANY NAME)	
Pinner's Expo C/O Superior Expo Services 10548 W. US Hwy 80 Forney, TX 75126	
<div style="background-color: #92d050; padding: 10px; font-weight: bold; font-size: 1.2em;">W A R E H O U S E</div>	
Booth # (s): _____	No. _____ OF _____ Pcs.
Carrier: _____	

ADVANCE WAREHOUSE LABEL

 SUPERIOR EXPO SERVICES	Pinners Conference 2017 EXHIBIT MATERIALS MUST be received by Friday, September 22, 2017 Between 8:30 AM - 5:00 PM
To: _____ (COMPANY NAME)	
Pinner's Expo C/O Superior Expo Services 10548 W. US Hwy 80 Forney, TX 75126	
<div style="background-color: #92d050; padding: 10px; font-weight: bold; font-size: 1.2em;">W A R E H O U S E</div>	
Booth # (s): _____	No. _____ OF _____ Pcs.
Carrier: _____	

THE ABOVE LABELS ARE PROVIDED FOR YOUR CONVENIENCE. PLEASE PLACE ONE ON EACH PIECE SHIPPED TO ENSURE PROPER DELIVERY. IF MORE LABELS ARE NEEDED, COPIES ARE ACCEPTABLE.



Material Handling FAQ's

SES has the responsibility of receiving and handling all exhibit materials, empty materials and empty crates. It is our responsibility to manage docks and schedule vehicles for the smooth and efficient move in/out of the event. **SES** will not be responsible, however, for any materials they do not handle. **SES** will have complete control of the loading docks at all times. If you wish to unload or load, you must report to the **SES** Freight Desk. Do not proceed to the docks until told to do so.

➔ WHAT IS MATERIAL HANDLING?

Material handling includes receiving, unloading your exhibit materials, storage for up to 30 days at the advance shipping location, delivery to your booth, handling of empty containers (removal from booth, stored, then returned to the booth at the close of the event) and removal of the material from your exhibit booth for reloading onto outbound carriers. This charge does not include the cost of shipping. Please refer to the Shipping Information page of this manual for further information.

➔ WHAT ARE CRATED SHIPMENTS?

Crated shipments are packed in any type of shipping container that can be unloaded at the dock and delivered without additional handling. **Crated containers include:** crates, fiber cases, and properly packed skids.

➔ WHAT ARE SPECIAL HANDLING SHIPMENTS?

- ◆ **Mixed Shipments:** Mixed shipments include a mix of both crated and uncrated materials.
- ◆ **Ground Loading/Unloading:** Special handling charges will apply to shipments that arrive in vehicles that are not dock height, such as u-hauls, flatbed trailers, double drop trailers, etc.
- ◆ **Stacked Shipments:** Shipments that require multiple items to be moved or removed for delivery to booth. (i.e. loose items stacked on top of crates and/or pallets.)
- ◆ **Piece Loading/Unloading:** Drivers who require multiple pieces to be moved to the rear of the trailer, in order to select the next piece, or having to remove the freight from the trailer to re-fit in sequence.
- ◆ **No Documentation:** Shipments that arrive from a carrier without a Bill of Lading, which requires additional time and labor to process.
- ◆ **Excess of Small Shipments:** 10 or more loose pieces that are not palletized or crated.
- ◆ **Uncrated shipments** indicates a shipment that is shipped loose or pad-wrapped, and/or unskidded machinery without proper lifting tools.

➔ HOW IS STRAIGHT TIME / OVERTIME DETERMINED?

Straight Time: Monday - Friday, 8:00 am to 4:30 pm.

Overtime: All other times, Saturdays, Sundays and Holidays.

- ◆ **ST/OT or OT/ST:** If freight will be handled one way on straight time and one way on overtime, either into the event or out of the event.
- ◆ **OT/OT:** If freight will be handled on overtime into the event and out of the event.

Overtime charges are assessed when **SES** has been granted access to the facility during overtime, per the contractual agreement between Show Management and the facility. This includes warehouse shipments.

➔ HOW DO I CALCULATE MY MATERIAL HANDLING CHARGES?

Charges will be based on the weight of your inbound shipment. Each shipment received is considered separate. The shipment weight will be rounded up to the next 100 lbs.. Each 100 lbs. is considered one **cwt** (hundred weight). There is a 200 lbs. minimum charge for each shipment. Please refer to the Material Handling Rate Sheet for event prices.

Calculate Total CWT (Enter in increments of 100 lbs. only; make sure to round up to the next 100.)

Example Below is based on the published rate:

350 lbs. (rounded to the next 100) divided by 100 = 4 Total CWT
4 CWT x **\$72.00** = Material Handling Charge **\$276.00**

➔ WHAT IS THE MOST COST EFFECTIVE WAY TO SEND SHIPMENTS?

The most cost effective way to send your shipment is to consolidate and shrink wrap your shipments into one. If your shipment is broken-up and delivered in multiple shipments, you will be charged per shipment. Please advise your carrier to deliver as one (1) shipment. Below is an example for an advance to warehouse shipment using the published rate: **\$69.00**

If you send 4 Separate Shipments:

1st Shipment @ 41 lbs. = \$144.00 (200 lbs. minimum)

2nd Shipment @ 44 lbs. = \$144.00 (200 lbs. minimum)

3rd Shipment @ 52 lbs. = \$144.00 (200 lbs. minimum)

4th Shipment @ 60 lbs. = \$144.00 (200 lbs. minimum)

If you send 1 Consolidated Shipment:

1 shipment (4 pieces) @ 197 lbs. (200 lbs. minimum)

197 lbs. charged @ \$144.00

Material Handling Charges Include:

Material handling is the process of receiving your materials, either at the warehouse in advance of the show or at show site during move-in; delivering them to your booth; removing empty containers for storage during the show; returning the empty containers to your booth after the show; delivering your materials back to the dock; and loading for outbound shipping. Charges are determined by weight and ease of handling.

ADVANCE SHIPMENTS TO WAREHOUSE

- ◆ The advance warehouse will begin receiving shipments 30 days prior to: **Friday, September 22, 2017**
- ◆ All materials shipped in advance to the warehouse **MUST ARRIVE BY: Friday, September 22, 2017**
- ◆ Any shipment arriving after this date will be charged a late to warehouse fee of \$150.00 in addition to any other charges incurred.
- ◆ Warehouse receiving hours are Monday - Friday, 8:30 AM - 5:00 PM. Any shipment delivered after hours or on weekends may be refused.
- ◆ Small Packages: Cartons under 35 lbs. (*received in a single shipment*) will be charged **\$45.00** for the 1st package and **\$20.00** every package after within the same shipment.
- ◆ Shipments will be weighed. Pricing is based on actual weight of shipment

DIRECT SHIPMENTS TO SHOW SITE

- ◆ All materials shipped direct to show site **MUST ARRIVE NO SOONER THAN: Not responsible for on site shipments. Shipments must arrive between September 26-28, 2017.**
- ◆ Any shipments arriving prior to the above date may be refused.
- ◆ Shipments will be received during the move in periods and throughout the event.
- ◆ Small Packages: Cartons under 35 lbs. (*received in a single shipment*) will be charged **\$45.00** for the 1st package and **\$20.00** every package after (*per shipment*) within the same shipment.
- ◆ Shipments will be weighed. Pricing is based on actual weight of shipment. Charges will not be billed until freight is received.

OVERTIME

- ◆ Overtime charges are assessed when SES has been granted initial access to the facility during overtime, per the contractual agreement between show management and the facility.
- ◆ Driver check in time does not guarantee Straight Time rates.
- ◆ The overtime rate is applied to all shipments loaded or unloaded on Saturday, Sunday, holidays, and any time other than 8:00 am 4:30 pm Monday through Friday.
- ◆ If shipment is moved into or out of show site on overtime due to scheduling beyond SES's control.

RATES BELOW WILL BE BASED ON PUBLISHED EVENT MOVE IN & MOVE OUT SCHEDULE.

RATE CLASSIFICATIONS:	Price per CWT	200 lbs. Minimum
Warehouse Shipment (200 lbs. minimum)		
Crated or Skidded Shipment	\$72.00	\$144.00
Special Handling	\$90.00	\$180.00
Show Site Shipment (200 lbs. minimum)		
Crated or Skidded Shipment	\$82.00	\$164.00
Special Handling Shipment	\$97.00	\$194.00
Small Package (Maximum weight is 35 lbs. per shipment)		
First Carton	\$45.00	
Each Additional Carton	\$20.00	
ADDITIONAL SURCHARGES:		
Overtime Charge - Inbound (in addition to above rates)		
Crated or Skidded Shipment	\$15.25	\$30.50
Special Handling Shipment	\$19.06	\$38.12
Overtime Charge - Outbound (in additional to above rates)		
Crated or Skidded Shipment	\$19.00	\$38.00
Special Handling Shipment	\$23.75	\$47.50
Late to Warehouse		
Freight arriving after Friday, September 22, 2017	\$150.00 Per Shipment	
Back to Warehouse - (in additional to above rates)		
(2500 lbs. minimum)	\$50.00	\$1,250.00

A credit card MUST be on file for all material handling, shipping inbound and/or outbound to the event. PAGE 15

Display Tables & Accessories Order Form

Discount Deadline: Thursday, September 13, 2017

Company:	Contact Name:	
Address:	City:	Zip Code:
Phone #:	Fax #:	Booth Number:
E-mail address:		

Skirted Display Tables 30" high (topped in white vinyl)

QTY	Item Description	Discount	Standard	Total
	4' L x 24" W x 30" H	\$84.50	\$102.75	\$
	6' L x 24" W x 30" H	\$103.00	\$124.25	\$
	4th Side Skirt 6'	\$39.00	\$48.50	\$
	Table Skirt Only 6'	\$61.75	\$77.25	\$
	8' L x 24" W x 30" H	\$119.50	\$144.25	\$
	4th Side Skirt 8'	\$39.00	\$48.50	\$
	Table Skirt Only 8'	\$61.75	\$77.25	\$

Skirted Display Tables 42" high (topped in white vinyl)

	4' L x 24" W x 42" H	\$114.25	\$143.00	\$
	6' L x 24" W x 42" H	\$129.50	\$161.75	\$
	4th Side Skirt 6'	\$39.00	\$48.50	\$
	Table Skirt Only 6'	\$61.75	\$77.25	\$
	8' L x 24" W x 42" H	\$148.75	\$186.50	\$
	4th Side Skirt 8'	\$39.00	\$48.50	\$
	Table Skirt Only 8'	\$61.75	\$77.25	\$

Unskirted Display Tables 30" high (topped in white vinyl)

	4' L x 24" W x 30" H	\$49.50	\$61.50	\$
	6' L x 24" W x 30" H	\$61.00	\$76.25	\$
	8' L x 24" W x 30" H	\$72.50	\$89.50	\$

Unskirted Display Table 42" high (topped in white vinyl)

	4' L x 24" W x 42" H	\$70.25	\$85.50	\$
	6' L x 24" W x 42" H	\$81.00	\$100.50	\$
	8' L x 24" W x 42" H	\$87.50	\$109.75	\$

Specialty Tables 30" in Diameter & Unskirted

	Café Table 30" H	\$67.75	\$81.25	\$
	Cocktail Table 42" H	\$86.25	\$103.50	\$

Table Risers (covered with white vinyl)

	4' L x 12" W x 12" H	\$50.75	\$63.50	\$
	6' L x 12" W x 12" H	\$61.25	\$76.75	\$
	8' L x 12" W x 12" H	\$72.00	\$90.25	\$

Order Policy

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Chairs

QTY	Item Description	Discount	Standard	Total
	Side Chair	\$46.00	\$57.25	\$
	Modular High Stool Gray Fabric - 29" Tall	\$73.25	\$91.50	\$
	Padded Chair	\$65.00	\$81.00	\$

Pegboards, Tack boards & Grid wall

	Pegboard 4' x 8' Horizontal	\$183.25	\$229.25	\$
	Pegboard 8' x 4' Vertical	\$183.25	\$229.25	\$
	Tack board 4' x 8 Horizontal	\$164.50	\$197.50	\$
	Tack board 8' x 4' Vertical	\$164.50	\$197.50	\$
	Grid Wall 2' x 8'	\$61.00	\$76.25	\$














Bag, Literature & Garment Racks

	Bag Rack	\$86.50	\$108.25	\$
	Literature Rack	\$95.25	\$116.50	\$
	Clothes Rack	\$86.50	\$108.25	\$
	Garment Rack - 2 Arm (Water Fall)	\$86.50	\$108.25	\$
	Garment Rack - 4 Arm (Water Fall)	\$86.50	\$108.25	\$

Additional Accessories

	Easel	\$28.00	\$34.75	\$
	Fish Bowl	\$26.50	\$32.00	\$
	Wastebasket	\$14.75	\$17.50	\$
	Arm Light	\$56.75	\$70.50	\$
	Floor Lamp	\$45.00	\$80.00	\$
	Table Light	\$65.00	\$90.00	\$

Event colors are: **Black**

Red 	White 	Rose 	Forest Green 
Plum 	Lime Green 	Royal Blue 	Champagne 
Black 	Silver 	Gold 	Burgundy 
Teal 			

Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$

Carpet & Cleaning Order Form

Discount Deadline: Thursday, September 13, 2017

Company:	Contact Name:	
Address:	City:	Zip Code:
Phone #:	Fax #:	Booth Number:
E-mail address:		

Standard Carpet
 Prices include installation and taping front edges. *(Please check the carpet color of choice.)*

QTY	Item Description	Discount	Standard	Total
	10' x 10' Carpet	\$123.50	\$154.50	\$
	10' x 20' Carpet	\$226.00	\$282.25	\$
	10' x 30' Carpet	\$328.25	\$410.25	\$
	10' x 40' Carpet	\$431.25	\$539.25	\$
	10' x 50' Carpet	\$540.75	\$667.25	\$

Carpet Accessories

	Carpet Padding per sq ft	\$0.75	\$0.85	\$
	Visqueen per sq ft	\$0.75	\$0.85	\$
	Taping of visqueen per linear ft	\$0.65	\$0.75	\$

Event colors are: **Black**

CARPET COLORS

Please check the carpet color of choice:

Red	Royal Blue	Black
Plum	Gray	
Teal	Tuxedo	<i>Tuxedo is black & white</i>

All **Custom Carpet** orders must be received by **Thursday, September 13, 2017**. Orders received after this date may be subject to availability and additional charges may apply. Custom carpet orders are **non-refundable**.

Custom Carpet
 Prices include installation, removal, taping front edges as well as visqueen. *(Please check the carpet color of choice.)*

Booth Dimensions	Feet	x	Feet	=	Total sq ft	x	Price	=	Total Price
	ft	x	ft	=	sq ft	x	\$2.75	=	\$

Deluxe Custom Carpet
 Prices include installation, removal, taping front edges as well as visqueen. *(Please check the carpet color of choice.)*

Please call our Exhibitor Service Department at **972.271.7444** for price quotes and color options.

Cleaning

	# of Days	Booth Size per sq ft	Price per sq ft	Total
Vacuum Once Prior to Show Opening			\$0.33	\$
Vacuum Daily (Includes prior)			\$0.31	\$

Porter Service

Description	# of Event Days	Price Per Day	Total
Up to 300 sq ft	X	\$125.75	\$
300 - 500 sq ft	X	\$169.50	\$

Order Policy

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EXCESSIVE TRASH FEE

Excessive Trash will be subject to an additional fee for dismantling and disposal.

Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$

Pipe & Drape Order Form

Discount Deadline: Thursday, September 13, 2017

Company:	Contact Name:	
Address:	City:	Zip Code:
Phone #:	Fax #:	Booth Number:
E-mail address:		

Drape				
QTY	Item Description	Discount	Standard	Total
ft	3' High Drape (includes hardware)	\$6.50	\$7.75	\$
ft	8' High Drape (includes hardware)	\$10.75	\$14.00	\$
Steel				
	3' Steel Uprights	\$5.50	\$6.75	\$
	8' Steel Uprights	\$6.25	\$7.50	\$
	3' Steel Bases	\$7.50	\$9.25	\$
	8' Steel Bases	\$7.50	\$9.25	\$
	6' - 10' Steel Expanders	\$5.50	\$6.75	\$




DRAPE COLORS

Event colors are: **Black**

If you require a different color other than the event colors, please contact Show Management for approval:

Please check the drape color of choice:

Drape Colors
**Please use colors only as a reference.*

RED		<input type="checkbox"/>	WHITE		<input type="checkbox"/>	ROYAL BLUE		<input type="checkbox"/>
PLUM		<input type="checkbox"/>	BLACK		<input type="checkbox"/>	FOREST GREEN		<input type="checkbox"/>
ROSE		<input type="checkbox"/>	SILVER		<input type="checkbox"/>	BURGUNDY		<input type="checkbox"/>
GOLD		<input type="checkbox"/>	TEAL		<input type="checkbox"/>	CHAMPAGNE		<input type="checkbox"/>

Order Policy

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Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$

Floral Order Form

Discount Deadline: Thursday, September 13, 2017

Company:	Contact Name:	
Address:	City:	Zip Code:
Phone #:	Fax #:	Booth Number:
E-mail address:		

Plant and floral arrangements can significantly enhance your exhibit space. We offer numerous plants, flowers and arrangements as a service to exhibitors with no hassle. Our prices include the container and maintenance when needed, as well as delivery and pick-up. Please call our Exhibitor Service Department at **972.271.7444** if you have any questions or are interested in items that may not be listed.

- ◆ Show site ordering may not be available.
- ◆ Below pictures are for illustrations only.

Plants				
QTY	Item Description	Discount	Standard	Total
	3' plants	\$65.25	\$81.50	\$
	4' plants	\$77.00	\$96.25	\$
	5' plants	\$89.00	\$111.00	\$
	6' plants	\$100.75	\$125.75	\$
	Ferns	\$45.00	\$56.00	\$



Blooming Plants				
	Azaleas	\$45.00	\$56.00	\$
	Bromeliads	\$45.00	\$56.00	\$
	Mums	\$45.00	\$56.00	\$



Cut Flower Arrangements				
	12" High	\$65.25	\$81.50	\$
	24" High	\$83.00	\$103.75	\$



Order Policy

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Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$

Signs & Graphics Order Form
Discount Deadline: Thursday, September 13, 2017

Company:	Contact Name:	
Address:	City:	Zip Code:
Phone #:	Fax #:	Booth Number:
E-mail address:		

High-quality signs and graphics can enhance the overall image of your booth. Our Graphic/Sign Department at **SES** is driven to excellence and strives to produce the highest quality signs and graphics.

- ◆ All standard signs are digitally produced on white foam core.
- ◆ Standard sign price includes text/copy placement in a color specified area on a single side.
- ◆ Custom signs and banners can be ordered in advance **ONLY**.
- ◆ We must receive your order with payment by **Thursday, September 13, 2017** . Orders received after this date may be subject to availability and additional charges may

Easel Sign



Stand Sign



Meter Board Sign



2' X 6' Banner



Standard Size Signs								
Size					Discount	Standard	QTY	Total
11" X 14"	Table Top Sign - with easel back		Horizontal	Vertical	\$45.00	\$67.50		\$
22" X 28"	Stand Sign - single sided, includes sign stand		Horizontal	Vertical	\$120.00	\$160.00		\$
28" X 44"	Easel sign - single sided, includes easel		Horizontal	Vertical	\$84.00	\$102.00		\$
2' X 6'	Banner - single sided with grommets				\$144.00	\$180.00		
38 1/8" X 93"	Meter Board Sign - free standing, single sided				\$295.00	\$360.00		\$
7" X 44"	ID Sign -Card Stock				\$33.00	\$49.50		\$

Custom Graphics		
	Standard	Total
Customer Supplied graphics <i>(Must be sized, if graphic is not print ready there will be a 1 hour graphic design charge.)</i>	\$16.00 per sq ft	\$
Custom Graphics Design <i>(1 hour minimum)</i>	\$75.00 per hour	\$
Please fill out the below information		
Dimensions	Length (ft) _____ x Width (ft) _____ = Square (ft) _____	
Substrate	<input type="checkbox"/> Vinyl Banner	<input type="checkbox"/> Foam Core
	<input type="checkbox"/> Coroplast	<input type="checkbox"/> Sintra
	<input type="checkbox"/> Gator Board	Other: _____
Other options:	<input type="checkbox"/> Grommets	<input type="checkbox"/> Easel Back
	<input type="checkbox"/> Single Sided	<input type="checkbox"/> Double Sided

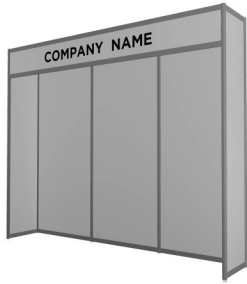
Order Policy

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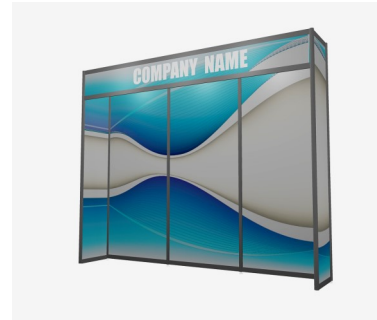
Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$

BOOTH RENTAL DISPLAYS

BACKWALL UNIT w/o Graphics



BACKWALL UNIT with Graphics



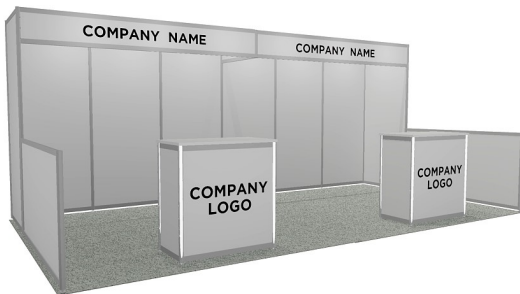
10' x 10' BOOTH DISPLAY w/o Graphics



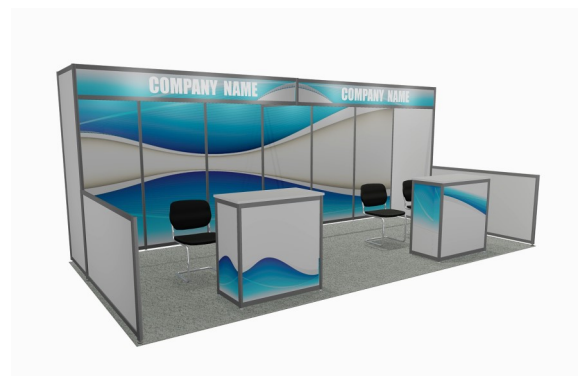
10' x 10' BOOTH DISPLAY with Graphics



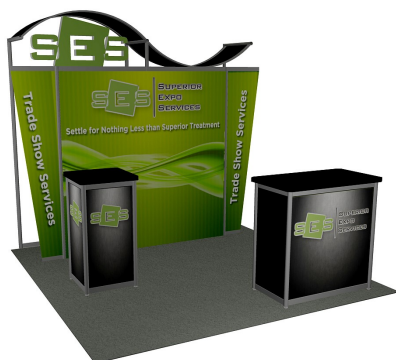
10' x 20' BOOTH DISPLAY w/o Graphics



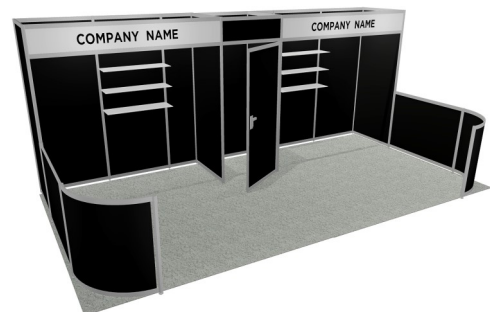
10' x 20' BOOTH DISPLAY w/o Graphics



SUPERIOR CUSTOM BOOTH









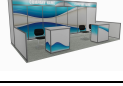
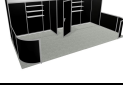
BLACK PANEL 10' x 20' DISPLAY



BOOTH RENTAL DISPLAY ORDER FORM

Company:	Contact Name:	
Address:	City:	Zip Code:
Phone #:	Fax #:	Booth Number:
E-mail address:		

- ◆ Payment, in full, must accompany **ALL** orders
- ◆ Rental Units are available if ordered by **Thursday, September 13, 2017** . Orders received after this date may be subject to availability and additional charges may apply.
- ◆ Please refer to the "Add-Ons for Rental Units" or "Display Tables & Accessories" order forms for further options.
- ◆ Rental Units include: Installation & dismantling
- ◆ Items cancelled prior to **Thursday, September 13, 2017** , will be refunded at 100%. Items cancelled after **Friday, September 14, 2017** , on show site or after delivery are **non-refundable** and billed at 100%.

10' x 10' Rental Units	Price	Total
BACK WALL UNIT with out Graphics 10' wide x 8' tall Backwall Unit includes Printed Company Name Header.	 w/o graphics \$1200.00	
BACK WALL UNIT with Full Graphics 10' wide x 8' tall Backwall Unit includes Full Custom Printed Graphics.	 with graphics \$2150.00	
10' x 10' BOOTH DISPLAY with out Graphics 10' wide x 8' tall Booth Display includes 2 side rails, 1 meter counter, and 2 chairs. Also includes printed company name header and printed front panel on meter counter.	 w/o graphics \$1600.00	
10' x 10' BOOTH DISPLAY with Full Graphics 10' wide x 8' tall Booth Display includes 2 side rails, 1 meter counter, and 2 chairs. Also includes Full Custom Printed Graphics.	 with graphics \$2600.00	
SUPERIOR CUSTOM BOOTH 10' wide x 10' tall Custom Booth includes backwall with full custom printed graphics, meter counter and half-meter pedestal with full custom printed graphics.	 \$2800.00	
10' x 20' Rental Units		
10' x 20' BOOTH DISPLAY with out Graphics 20' wide x 8' tall Booth Display includes 2 side rails, 2 meter counters, and 2 chairs. Also includes 2 printed company name headers and printed front panel on meter counters.	 w/o graphics \$3200.00	
10' x 20' BOOTH DISPLAY with Graphics 20' wide x 8' tall Booth Display includes 2 side rails, 2 meter counters, and 2 chairs. Also includes Full Custom Printed Graphics.	 With graphics \$5200.00	
BLACK PANEL 10' x 20' DISPLAY 20' wide x 8' tall Booth Display with all black panels includes 2 side rails with curved ends, 2 printed company name headers, 6 shelves, lockable storage closet with key.	 \$3700.00	
20' x 20' Rental Unit		
For 20' x 20' Rental Units or larger, please contact us for design and pricing		

- Order Policy**
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Total	+	Sales Tax 8.25%	=	Grand Total
\$100.0	+	\$	=	\$

Add-Ons for Rental Units Order Form

Discount Deadline: Thursday, September 13, 2017

Company:	Contact Name:	
Address:	City:	Zip Code:
Phone #:	Fax #:	Booth Number:
E-mail address:		

- ◆ Payment, in full, must accompany **ALL** orders
- ◆ Add-Ons for Rental Units are available if ordered by **Thursday, September 13, 2017**. Orders received after this date may be subject to availability and additional charges may apply.
- ◆ Please refer to the graphics order form for further options.
- ◆ Items cancelled prior to **Thursday, September 13, 2017**, will be refunded at 100%. Items cancelled after **Friday, September 14, 2017**, on show site or after delivery are **non-refundable** and billed at 100%.
- ◆ Please review your order carefully before submitting to **SES**.

Add-on		Discount	Standard	QTY	Total
Meter Counter: Black counter top with black sides. graphics optional. Dimension totals: 27.5" wide x 39" high x 22.5" diameter.	Can be ordered separately or added to rental units	\$299.00	\$345.00		\$
Literature Stand: Collapsible literature stand with 6 pockets	Can be ordered separately or added to rental units	\$95.25	\$116.50		\$
Cocktail Table: 42" tall with standard base	Can be ordered separately or added to rental units	\$86.25	\$103.50		\$
Café Table: 30" tall with standard base	Can be ordered separately or added to rental units	\$67.75	\$81.25		\$
Glass Display Case: White— 78" tall x 48" wide x 18" deep, Lockable sliding glass doors, 8" glass shelves	Can be ordered separately or added to rental units	\$365.00	\$465.00		\$
Glass Display Counter: White— 38" tall x 48" wide x 18" deep, Lockable sliding glass doors, 8" glass shelves	Can be ordered separately or added to rental units	\$299.00	\$399.00		\$

Cocktail table 42" tall

STANDARD BASE



Glass Display Case



Meter Counter



Literature Stand



Glass Display Counter



Café Table 30" tall

STANDARD BASE



Order Policy

- ◆ All prices include delivery, installation, rental charge for the duration of the event and removal at completion.
- ◆ Payment, in full, must accompany all orders by **Thursday, September 13, 2017** to receive the discount price. Orders received after this date will be charged the standard rate.
- ◆ Items cancelled prior to **Thursday, September 13, 2017**, will be refunded at 100%. Items cancelled after **Friday, September 14,**

Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$

Display Labor Order Form

Company:	Contact Name:	
Address:	City:	Zip Code:
Phone #:	Fax #:	Booth Number:
E-mail address:		

Very Important:

If using **SES** Supervision please fill out the below information as well as the Outbound Bill of Lading (located on the next page). If using Exhibitor Supervision please complete all outbound shipping documents at the **SES** Service Desk prior to the close of the event.

♦ All work performed without direct exhibitor supervision will be charged a 25% supervision fee with a minimum fee of \$25.00.

All orders must be paid in advance. Orders for display labor will not be processed without pre-payment. The minimum charge for labor is one (1) hour per worker. Labor thereafter is charged in half (1/2) hour increments per worker. Labor cancelled on site will be charged a one (1) hour cancellation fee per worker. If Exhibitor fails to use the worker (s) at the time specified, a one (1) hour "Not Ready" charge per worker will apply.

Rates

Rates are based on one (1) man, per one (1) hour.

	Pre-Order	Show Site		
Straight Time	\$72.00	\$93.00	Monday-Friday	8:00 am to 4:30 pm
Overtime	\$108.00	\$140.40	Monday-Friday Monday-Friday Saturday	4:31 pm to 12:00 am Prior to 8:00 am & after 4:30 pm All Day
Double Time	\$144.00	\$187.20	Sundays & Holidays	All Day

Please fill in the below information:

Invoice will be calculated according to actual hours worked.

	# of Men:	Date:	Start Time:	# of Hours:
Install:				
Dismantle:				

Type of Service:

SES Supervision (Exhibitor does not have to be present)

SES will proceed with your display setup unless you instruct us otherwise. Work will be done on straight time, unless move in/move out schedule does not permit. All work performed without direct exhibitor supervision will be charged a 25% supervision fee with a minimum fee of \$25.00. *(If using **SES Supervision**, please complete the information below.)*

Number of Crates:	Self contained unit?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Set up plans attached? <input type="checkbox"/> Yes <input type="checkbox"/> No	Photo enclosed?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Carpet: <input type="checkbox"/> Own <input type="checkbox"/> SES Color: _____	Suggested tools (i.e 16' ladder):		

Special instructions:

Exhibitor Supervision (Exhibitor must pick up labor from the **SES** Service Desk)

All work to be performed ONLY under the supervision of an Exhibitor Representative. Labor ordered and not called for by the exhibitor will be billed at a one (1) hour "Not Ready" charge per man. Work start time can only be guaranteed in those cases when labor is requested for the start of the workday.

Please provide a contact name and phone number for the person in charge of your move in.

Contact Name: _____

Phone Number: _____

Order Policy

- ♦ The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment.
- ♦ Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

Total	=	Grand Total
\$	=	\$

Hanging Banner/Rigging Order Form

Company:	Contact Name:	
Address:	City:	Zip Code:
Phone #:	Fax #:	Booth Number:
E-mail address:		

- ♦ If the below procedures are not followed, **SES** can not guarantee hanging of your banner/sign.
- ♦ Overhead hanging banners/signs should be sent in separate containers to the advance warehouse. Please use the advanced shipping labels and note 'Banner' on label. Your banner **MUST** arrive by Friday, September 22, 2017.
- ♦ All ceiling rigging must conform to Show Management facility rules, regulations and facility limitations.
- ♦ All hanging must be installed and removed by **SES**. Display companies and/or I & D representatives may supervise, but will not be allowed to install or remove the hanging banner/sign. Assembly and disassembly of overhead hanging can be provided by **SES** at an additional cost, or by your company representative, display house, or lighting contractor pending a 'Certificate of Insurance'. Please complete the enclosed 'Display Labor' order form if you need **SES** to assemble your banner/sign. Set up instructions should be provided for signs requiring assembly.
- ♦ To minimize your costs hanging points should be pre-fabricated and ready for use. If any hang point supports are over 250 lbs., notify **SES** immediately for special authorization.
- ♦ For signs other than banners include a blueprint or drawing with detailed information so hang points can be determined.
- ♦ Electrical signs must be in working condition and in accordance with the National Electric Code. Electrical Service requirements must be ordered in advance through the specified electrical provider.
- ♦ If you require **SES** Supervision a 25% surcharge will be added to your rigging total.

All orders must be paid in advance. Orders for hanging banner/rigging will not be processed without pre-payment. The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment. Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

Rates				
Rates are based on a crew, which will consist of a lift with two (2) riggers.				
	Pre-Order	Show Site		
Straight Time	\$272.50	\$354.25	Monday-Friday	8:00 am to 4:30 pm
Overtime	\$408.75	\$531.38	Monday-Friday Monday-Friday Saturday	4:31 pm to 12:00 am Prior to 8:00 am & after 4:30 pm All Day
Double Time	\$545.00	\$708.50	Sundays & Holidays	All Day

Please fill in the below information:									
Installation Date:	Time:	Approx Hrs:	Weight (lbs.):	Height (ft):	Length (ft):	# of Pts:	Assembly Required:	Supervision:	
								<input type="checkbox"/> Exhibitor Supervised <input type="checkbox"/> SES Supervised (25% supervision charge applies)	
Type:	<input type="checkbox"/> Fabric - Cloth	<input type="checkbox"/> Metal	<input type="checkbox"/> Wood	<input type="checkbox"/> Truss	Electrical:				<input type="checkbox"/> Yes <input type="checkbox"/> No
Shape:	<input type="checkbox"/> Circle	<input type="checkbox"/> Square	<input type="checkbox"/> Triangle	Chain Motor:				<input type="checkbox"/> Yes <input type="checkbox"/> No	
Indicate dimensions from each boundary you would like your banner/sign placed. Note: Specified location of sign may be changed due to availability of hang points.									
ft in from back aisle		ft in from front aisle		Please mark positioning of banner below:					
ft in from left aisle		ft in from right aisle							
Number of ft from floor to top of sign:				<div style="border: 1px solid black; width: 100%; height: 100%;"></div>					
Please provide a contact name and phone number for the person in charge of your move in.									
Contact Name: _____									
Phone Number: _____									

Order Policy

- ♦ The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment.
- ♦ Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$

In-Booth Forklift Order Form

Company:	Contact Name:	
Address:	City:	Zip Code:
Phone #:	Fax #:	Booth Number:
E-mail address:		

In-booth forklift service may be required to:

- ◆ Assemble displays, or when uncrating, positioning and re-skidding equipment and/or machinery.
- ◆ Assist in the moving of equipment and materials weighing 200 lbs. or more within your booth space.

Please Note:

- ◆ In-booth forklift service **does not replace** material handling.
- ◆ Must not require storage of empty crates, pallets or packaging.
- ◆ Unloading and loading must be done at exhibitors direction.
- ◆ Forklifts need to be ordered in advance for more than 5,000 lbs.. capacity. Please contact **SES** at **972-271-7444** for a quote.

All orders must be paid in advance. Orders for in-booth forklift will not be processed without pre-payment.
 The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment. Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

Rates Rates are based on one (1) hour per one (1) forklift.				
	Pre-Order	Show Site		
Straight Time	\$114.00	\$148.20	Monday-Friday	8:00 am to 4:30 pm
Overtime	\$171.00	\$222.30	Monday-Friday Monday-Friday Saturday	4:31 pm to 12:00 am Prior to 8:00 am & after 4:30 pm All Day
Double Time	\$228.00	\$296.40	Sundays & Holidays	All Day

Please fill in the below information:

Invoice will be calculated according to actual hours worked.

	# of Forklifts up to 5,000 lbs. (w/Operator):	Weight of Heaviest piece:	Date:	Time:	Approx. Hours:
Install:					
Dismantle:					
Describe work to be done:		<input type="checkbox"/> Spotting of Equipment	<input type="checkbox"/> Installation/ Dismantle of Header	<input type="checkbox"/> Other _____	
Please specify other equipment:		<input type="checkbox"/> Straps	<input type="checkbox"/> Chains	<input type="checkbox"/> Fork Extensions	
Four (4) stage forklift required:		<input type="checkbox"/> Yes (Additional charges may apply)		<input type="checkbox"/> No	
Please provide a contact name and phone number for the person in charge of your move in.					
Contact Name: _____					
Phone Number: _____					

Order Policy

- ◆ The minimum charge for labor is one (1) hour per worker and equipment. Labor thereafter is charged in half (1/2) hour increments per worker and equipment.
- ◆ Equipment and labor cancelled on site will be charged a one (1) hour cancellation fee per worker and equipment. If Exhibitor fails to use the workers and equipment at the time specified, a one (1) hour "Not Ready" charge per worker and equipment will apply.

Total	+	Sales Tax 8.25%	=	Grand Total
\$	+	\$	=	\$

Cartload Service Order Form

Company:	Contact Name:	
Address:	City:	Zip Code:
Phone #:	Fax #:	Booth Number:
E-mail address:		

A credit card authorization form must be on file to receive service.

SES is pleased to make available one (1) laborer with one (1) pushcart, for one (1) trip, one way from the dock to your booth or from your booth to the dock for a charge of **\$50.00 (ST)** or **\$62.50 (OT)** each way. A cartload is ten (10) pieces or less, weighing less than 200 lbs. total. There is a maximum of two (2) cartload trips per booth. If additional trips are required, exhibitor will be charged material handling.

This service will help expedite the process and reduce your hassles. This service will be available during move in and move out at the event. You can make the arrangements at the **SES** Exhibitor Service desk prior to (or before the end of) the show. If you have any questions please contact **SES** Exhibitor Service Department at **972-271-7444**. Pre-orders will receive preferential service at show site, but you can also order this service at the **SES** Service Desk.

Check In Procedure:

1. One person will check in with a **SES** Supervisor, who will direct exhibitors to the POV unloading area.
2. One person must remain with the vehicle at all times or you must return to your vehicle within 20 min.
3. A laborer will be dispatched to assist unloading of your vehicle on a first come, first serve basis.

A **POV**, or privately owned vehicle, is considered to be any vehicle that is primarily designed to transport passengers, not cargo or freight. Examples include **sedans, pick-ups, passenger vans, taxis or sports utility vehicles**. Cartload Service will be refused and material handling charges will apply if you arrive with any of the following vehicles:

- ◆ Semi
- ◆ Flatbed
- ◆ Trailers
- ◆ Bobtail

Cartload Service	# of Trips	Straight Time	Overtime	Total
Dock to booth		\$60.00	\$90.00	\$
Booth to dock		\$60.00	\$90.00	\$
Round-trip		\$120.00	\$180.00	\$

Advanced orders will receive preferential service at show site. Please indicate the approximate date, time and type of vehicle you will be arriving in:

Date: _____ Vehicle Description: _____
 Time: _____

Rules Regarding Cartload Service:

- ◆ You must arrive in a privately owned vehicle.
- ◆ This service is for exhibitors who have small hand carry items all of which must fit in a 3' x 4' push cart.
- ◆ Your vehicle must unload at the receiving dock of the exhibit hall.
- ◆ **SES** personnel will direct vehicles.
- ◆ The cart is not authorized to enter or go to any parking structure.
- ◆ Freight that is too large or heavy will be charged material handling rates.

Order Policy

- ◆ All prices include delivery, installation, rental charge for the duration of the event and removal at completion.
- ◆ Payment, in full, must accompany all orders by to receive the discount price. Orders received after this date will be charged the standard rate.
- ◆ Items cancelled prior to will be refunded at 100%. Items cancelled after and prior to delivery will be refunded at 50%. Items cancelled on show site or after delivery are **non-refundable** and billed at 100%. Exceptions to this policy are Luxury Furniture, Graphics and Display Rentals. If these items are cancelled after they will be billed at 100%.

Total	+	Sales Tax 8.25%	=	Grand Total
\$-	+	\$	=	\$

Rules & Regulations

To assist you in planning for your participation in this event, we know you will appreciate knowing in advance that union labor is required for certain aspects of your exhibit handling. To help you understand the **Area Work Rules-Labor Regulations**, we ask that you read the following:

Decorator Labor

We currently have agreements with local unions to provide labor for display installation and dismantling. Full time employees of the exhibiting companies or approved EAC's, however, may set their own exhibits without assistance from any union labor. If you would like assistance to set your booth, it can be ordered in advance by filling out the Display Labor Form in the **SES** exhibitor manual or on show site at the **SES** Exhibitor Service Desk.

Material Handling

Exhibitors may use a two-wheel dollie or hand-carry their own freight into the exhibit hall. Please keep in mind, for some shows, parking may be limited for unloading and loading. A designated entrance for POV's will be provided and an allotted amount of time will be given per vehicle for loading and unloading. The use or rental of four-wheel dollies, flat bed carts or other mechanical equipment is not permitted. **SES** will control access to the loading docks in order to provide for a safe and orderly move in/move out.

Tipping

We request that exhibitors do not tip employees (give money, merchandise, or other special consideration for services rendered.) Any attempts to solicit a gratuity by an employee for any service should be reported immediately to a supervisor. Employees are paid at an excellent wage. Tipping is strongly discouraged and is not an accepted company policy.

Safety

Standing on chairs, tables or other rental equipment is prohibited. This equipment is not engineered to support your weight. **SES** cannot be responsible for injuries or falls caused by the improper use of this equipment.

Third Party Payment

**Full payment must be received for services requested before the order will be processed.
 If you choose to pay by check, a credit card must still be on file.**

SES will present invoices to third parties at show site for payment of all services rendered to exhibitors under the following conditions:

- ◆ The Exhibitor is required to complete the Exhibitor Appointed Contractor (EAC) form located in this Exhibitor Service Manual.
- ◆ The payment of the third party must be acceptable to **SES** . Also the credit card information below must be completed and submitted to **SES** prior to the show.
- ◆ If there is any doubt who is to be invoiced for a service, the charge will be issued to the exhibitor. The exhibiting firm is ultimately responsible for the payment of charges. If the EAC requires **SES** to fax an invoice from the convention facility, a \$10.00 service fee will be added.
- ◆ The following form is to be completed, signed and returned by both parties by . Otherwise, the request will not be approved.

ALL INVOICES MUST BE RESOLVED BY THE CLOSE OF THE SHOW.

Exhibiting Company:					Booth Number:				
Exhibiting Company Contact Name & Title:									
Authorized Signature:									
Display House Name (Third Party Payer):									
Display House Contact Name & Title:									
Authorized Signature:									
Display House Address (Third Party Payer):									
City, State, Zip:									
Phone:					Fax:				
Items being billed to Third Party:									
<input type="checkbox"/> Material Handling		<input type="checkbox"/> Furnishings		<input type="checkbox"/> Display Labor		<input type="checkbox"/> All Services		<input type="checkbox"/> Other _____	

We understand and agree that we, the exhibiting firm, are ultimately responsible for payment of charges incurred. In the event the named third party does not make payment upon presentation of invoice at show site, such charges will be presented to the exhibiting firm for payment.

Company Name:									
Cardholder Name:									
Credit Card Number:									
Expiration Date (mm/yyyy):									
Card Type: <input type="checkbox"/> Discover		<input type="checkbox"/> Visa		<input type="checkbox"/> MasterCard		<input type="checkbox"/> American Express			
Billing Address:									
City, State, Zip:									
Phone Number:					Fax Number:				
E-mail Address:									
Authorized Signature:									
I, _____ agree to the conditions stated in this manual and the above paragraph.									